

Compassion | Commitment | Community

The key threads of our Mission and our dedication to those we serve

A message from our Chief Executive



As a not-for-profit faith-based health care organization, we are committed to keeping our community strong and healthy. I am proud of the commitment our physicians/providers, employees, board members and volunteers have made to our patients in the hospital and clinics on behalf of those we serve.

St. Joseph Medical Center has been an integral part of the Mission and Flathead Valleys since 1916. Our Mission is to reveal God's love for all, especially the poor and vulnerable, through our compassionate service.

Especially now in these difficult economic times, we have a commitment to reach out to those most in need in our community. **Last year, St. Joseph Medical Center provided nearly \$800,000 in charity and discounted care and another \$50,000 in programs such as public education, health screenings, and school programs.** Our health care for those who are unable to pay for all or part of their health care is increasing and we continue to provide that needed support each year. While not every benefit we provide can be measured monetarily, this report will give you a brief summary of the services we provide to the community without reimbursement.

We are extraordinarily committed to serving our community. We always have been and we always will be. We look forward to the year ahead and the lives we hope to touch.

Regards,



James Kiser, Chief Executive
St. Joseph Medical Center

Highlights

- Patient satisfaction has made a dramatic upswing at St. Joseph Medical Center in the past year. The Emergency Department scored 94.5%, the clinic a 94.4% and the hospital was at a staggering 99.5% satisfaction score.
- Community Education – The providers and staff at St. Joseph Medical Center have focused their efforts toward educating the local community on certain health benefits, risks and preventative medicine. This objective has been accomplished through informational talks at the hospital, local community organizations and middle and high school presentations.
- St. Joseph Medical Center established its Foundation and hired Susan Klein as Foundation Director in July 2010. The Foundation and Public Relations office are working together to raise awareness and funds to better help our community and the employees of the hospital and clinic.

Learn More



To see a story that reflects how St. Joseph Medical Center is helping patients and the community in Montana, visit <http://blog-providence.org/montana-2010-report/stjoseph>

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