

# Our 2008 Report to the Community

Providence Health & Services | Western Montana Service Area

## Hospital Tour Inspires Young Curiosity



St. Joseph Medical Center staff hosts the Polson Linderman School annual 2nd Grade Hospital Tours each spring. The St. Joe's Hospital staff looks forward to giving the tours to the second graders to increase awareness about medical care, lessen their fears and answer questions. The students are inspired. Combining the tour experience and the everyday, popular television shows such as ER and

Gray's Anatomy, many second graders talk about careers they hope to have in the medical professions.

Classes arrive and are escorted to a reception area where each child receives hospital slippers, masks, and identification wristbands. After the students are gowned and ready they proceed through a private tour of several different hospital departments. In Radiology, technologists show examples of x-rays of various bones and tell students what to expect if they are ever a patient in need of an x-ray. They also demonstrate how a CT scanner works. In the Emergency Department, some volunteer students are able to have their blood pressure checked as well as their pulse rates and blood oxygen levels while having various equipment demonstrated to the rest of the class. The second graders also tour the Endoscopy Lab where they see a demonstration of a miniature scope and camera.

The last stop of their tour is the Polson Emergency Services ambulance outside the emergency room so that each child has an opportunity to get in the ambulance, ask questions, and have their picture taken. After their tour through the hospital, students receive cookies, juice and balloons for the trip back to the classroom.

St. Joseph Medical Center has a rich history drawing from the Sister of Providence care for western Montana, now we care and inspire the next generation.

## 2008 Service Area Highlights

- The continued delivery of our Mission to the communities of Missoula, Polson, and Western Montana.
- Maintained a positive operating margin and focus on efficiencies and improvements despite a declining economy.
- The development of physician services and an emphasis on primary care.
- St. Patrick Hospital comes out on top of the Attorney General's report for the state on Community Benefit.
- Welcoming new leadership and key staff to our facilities.
- Successful sale and transition of the Safeway property.
- The engagement of our legislature in conversations around healthcare.

A message from our Chief Executive



Thank you for your interest in St. Patrick Hospital and Health Sciences Center and

St. Joseph Medical Center. As members of Providence Health & Services, we are proud to continue our long standing support for the healthcare needs of western Montana from our locations in Missoula and Polson. The Sisters of Providence started our Mission more than 135 years ago, and we proudly carry on the traditions and heritage in all our health care delivery.

The 2008 Report to the Community shows how we have touched the lives of so many people in our communities and the critical role our health care systems have played during the past year. At St. Pat's, we are especially proud of our cardiac, cancer, and women's care programs – soon to be enhanced by a new, much-needed Emergency Department. At St. Joe's, our orthopedics and obstetrics programs are second to none.

We are committed to you and your family's healthcare needs. We are always there.

Jeff D. Fee, Chief Executive  
Providence Health & Services  
Western Montana Service Area

## Financial Overview

	Free & Discounted Care for Those in Need	Subsidized Services Provided in Our Ministries	Unfunded Portion of Government-Sponsored Medical Care	Medical Education & Research	Community Programs & Services	Total Cost of Care & Services Donated in 2008
St. Patrick Hospital and Health Sciences Center <i>FTEs*: 1,204 Persons Served: 589,300</i>	\$ 6,807,896	\$ 6,931,094	\$ 6,172,983	\$ 535,485	\$ 1,213,574	<b>\$21,661,032</b>
St. Joseph Medical Center <i>FTEs*: 185 Persons Served: 3,072</i>	\$ 413,297	\$ 600	\$ 124,477	\$ 14,734	\$ 36,192	<b>\$ 589,300</b>
<b>Total</b>	<b>\$7,221,193</b>	<b>\$6,931,694</b>	<b>\$6,297,460</b>	<b>\$550,219</b>	<b>\$1,249,766</b>	<b>\$22,250,332</b>

\* FTE is "full-time equivalent," which is calculated by dividing total hours worked per year by 2080. This number does not represent total number of employees.

Financial assistance for the uninsured and others who cannot pay for their care

Clinical services provided despite a financial loss to meet a community need

The difference between cost of care and what is paid for by state and federal government – does not include Medicare

Subsidies for medical residency programs, nursing and other education and medical research

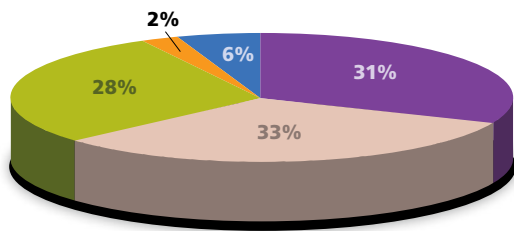
Cash gifts and in-kind donations, and free community services, such as patient education, health screening, immunizations and support groups

Numbers are unaudited at time of publication

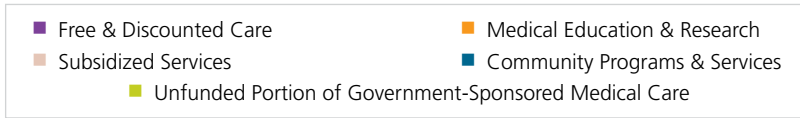
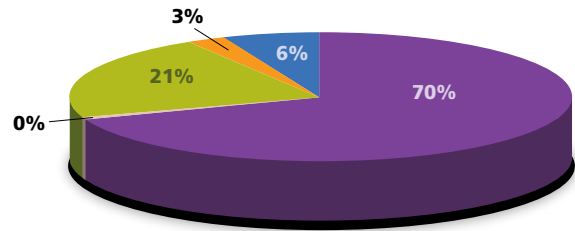
## 2008 Community Benefit

(by percentage)

St. Patrick Hospital and Health Sciences Center

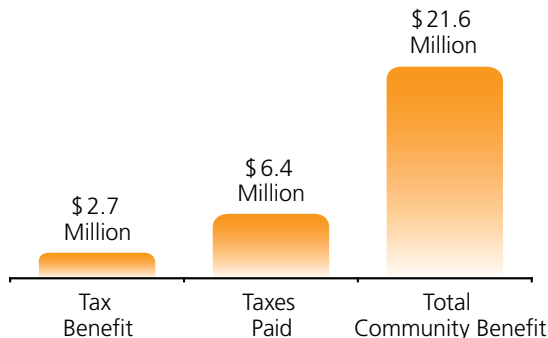


St. Joseph Medical Center

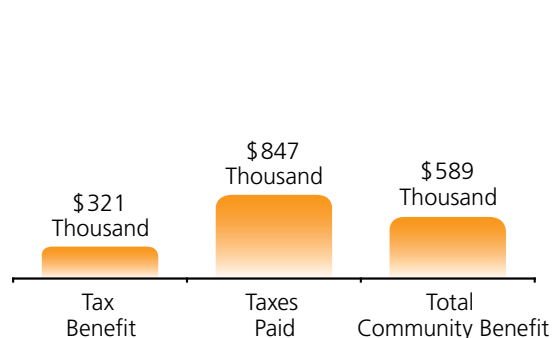


## Tax Status Benefit

St. Patrick Hospital and Health Sciences Center



St. Joseph Medical Center



As a not-for-profit service organization, Providence Health & Services in the Western Montana Service Area received an estimated \$3 million in federal, state and local tax exemptions in 2008. In comparison, we gave back more than \$22 million to the communities we serve or more than \$19 million in excess of our exemptions. In addition, there are taxes that we are not exempt from and we must pay as part of our normal course of operations, just like any other organization. These taxes totaled more than \$7 million in 2008 and include business and occupation taxes; taxes on non-exempt properties; and payroll and state taxes.