

# Many hands, one Mission

## Our 2009 Community Benefit Report



### A message from our Chief Executive



Our Mission is an integral part of who we are at St. Joseph Medical Center, and I am proud to have joined this Providence Health

& Services team in 2009. Since our hospital was established in 1916, through today's sponsorship by the Sisters of Providence, we have lived our passion of providing compassionate and high quality healthcare through our providers, employees and volunteers every day.

You may have seen this Mission of service through our community benefit where last year St. Joe's provided \$554,461 in free and discounted care, subsidized services, unfunded medical costs, research and education, as well as community programs and services.

In addition to these community services, we have grown with our community's needs and responded with offering physician services in specialty areas such as emergency medicine, orthopedics, oncology, OB/GYN and cardiac care, right here in Polson and Ronan. I look forward to expanding those services in the coming year, and believe you and your families will benefit from local care and support while finding comfort in having more extensive services available to you through our association with St. Patrick Hospital and Health Sciences Center.

We have a proud heritage and a fantastic story to tell. Please enjoy reading this years' report and online stories.

Regards,

James Kiser  
Chief Executive  
St. Joseph Medical Center

## Highlights

- James Kiser was selected as the new Chief Executive of St. Joseph Medical Center in December 2009. James comes to the position after service at Providence St. Peter Hospital in Olympia, Washington. James brings exceptional leadership to St. Joseph Medical Center and the community of Polson with his more than 20 years of healthcare administration, commitment, and stability.
- By demonstrating compliance with The Joint Commission's national standards for health care quality and safety, St. Joseph Medical Center earned the Joint Commission's Gold Seal of Approval™ after the completion of a survey in April 2009. The award of accreditation recognizes St. Joseph's dedication to complying with the Joint Commission's state-of-the-art standards on a continuous basis 24/7, 365 days a year and demonstrates our commitment to our patient's safety and quality care.
- Our addition of new physicians to the staff of St. Joseph Medical Center show our commitment to the community of Polson and the surrounding area. Our new physicians include:
  - Dr. Rebecca Bontadelli, Board Eligible Emergency Medicine
  - Dr. Rachel DePuy, Board Eligible General Surgery
  - Dr. Michael Righetti, Board Certified in Orthopedic Surgery
- We've improved our oncology area by updating the lighting, and creating a wheelchair accessible bathroom. Future improvements will include remodeling the former cardiac rehabilitation center into a new oncology waiting room. These improvements have been made possible in cooperation with Cheerful Heart and Greater Polson Community Foundation.

## Gifts of Warmth



Baby Blanket Day at St. Joseph Medical Center is a community project, a day set aside to sew receiving blankets to give to every baby born at St. Joe's. In 2009, St. Joe's delivered 141 babies and each one received a new, lovingly-sewn blanket. Local sewing and quilt clubs and talented individuals bring their sewing machines, sergers, cutting mats and

rotary cutters, iron and ironing board or just themselves to volunteer their time and come together to sew mountains of flannel. Last year this amazing group transformed that flannel into 195 receiving blankets in 3½ hours.

The need for these blankets is great. Many of these went to mothers who were uninsured or under-insured. Of our 141 babies, 33% of the mothers delivering were Medicaid and 10% were granted full or partial Charity Care. For the 6th year in a row, Baby Blanket Day allows babies to be sent home in a colorful, warm and well made coverlet. Just what the doctor ordered.

## Financial Overview

	1 Free & Discounted Care for Those in Need	2 Subsidized Services Provided in Our Ministries	3 Unfunded Portion of Government- Sponsored Medical Care	4 Medical Education & Research	5 Community Programs & Services	Total Cost of Care & Services Donated in 2009
<b>Total*</b>	<b>\$519,674</b>	<b>\$485</b>	<b>\$0</b>	<b>\$6,709</b>	<b>\$27,593</b>	<b>\$554,461</b>

FTEs†: 183 Persons Served: 5,759

\* Numbers are unaudited at time of publication

† FTE is "full-time equivalent," which is calculated by dividing total hours worked per year by 2080. This number does not represent total number of employees.

1 Financial assistance for the uninsured and others who cannot pay for their care

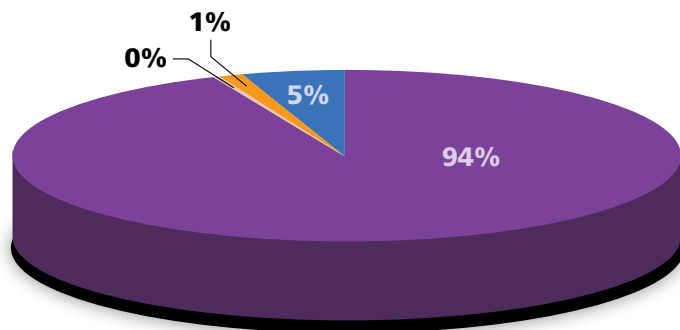
2 Clinical services provided despite a financial loss to meet a community need

3 The difference between cost of care and what is paid for by state and federal government – does not include Medicare

4 Subsidies for medical residency programs, nursing and other education and medical research

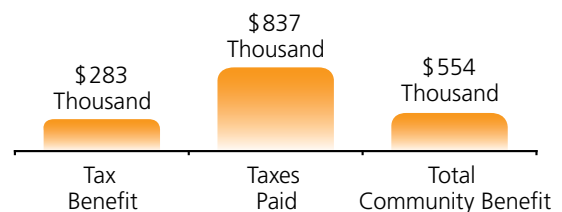
5 Cash gifts and in-kind donations, and free community services, such as patient education, health screenings, immunizations and support groups

### 2009 Community Benefit



- Free & Discounted Care
- Subsidized Services
- Medical Education & Research
- Community Programs & Services

### Tax Status Benefit



*As a not-for-profit service organization, St. Joseph Medical Center received an estimated \$283,000 in federal, state and local tax exemptions in 2009. In comparison, we gave back more than \$554,000 to the communities we serve or more than \$271,000 in excess of our exemptions. In addition, there are taxes that we are not exempt from and we must pay as part of our normal course of operations, just like any other organization. These taxes totaled more than \$837,000 in 2009 and include business and occupation taxes; taxes on non-exempt properties; and payroll and state taxes.*

To see a story that reflects how St. Joseph Medical Center is helping patients and the community in Montana, visit <http://www.blog-providence.org/montana/stjoes-2009-report>

For more information, contact Merry Hutton at 406.329.5740