

Many hands, one Mission

Our 2009 Community Benefit Report



A message from our Chief Executive



For many young people in our area, significant challenges in life come way too soon. Poverty, domestic violence, obesity, smoking, suicide, drug use, juvenile diabetes and teen

pregnancy are all too common. Our community risk assessment showed us that at-risk youth are in need of our help. But we also know that they are the most difficult to reach, and among the least likely to take advantage of the services offered within our clinic and service areas.

In 2008, Walla Walla Clinic physician Dr. Alison Kirby approached Providence St. Mary Medical Center with a proposal to take the services directly to the at-risk youth by opening a school-based health center. It would provide medical, dental and counseling services, and be operated by an independent non-profit community board. Funding would come from community partnerships and grants. Providence St. Mary provided the primary funding as well as furnishings and supplies in the health center's first year. The Lincoln Health Center opened in mid 2009 adjacent to the campus of Lincoln Alternative High School in Walla Walla.

We have been surprised and gratified to see how students who would not access help in the community have been willing to come to the school-based clinic. The issues can be heart-wrenching. In addition to providing basic care, clinic members also have helped a teen who practiced self-mutilation, a girl battling cancer, a boy who was hearing voices, two teens traumatized after witnessing a violent assault, and girl who was sexually abused.

The Lincoln Health Center is still in its infancy but the early results are promising. The need is clear. Providence St. Mary has high hopes for the center, and is continuing its support to help the program grow and reach more of our young adults who are falling through the cracks.

Yours in Service



Steve Burdick, Chief Executive
Providence St. Mary Medical Center

Providence St. Mary Medical Center in Walla Walla provides high-quality medical services to the people of southeast Washington and northeast Oregon. It was founded by the Sisters of Providence in 1880, and now is the fourth largest employer in Walla Walla County.

Highlights

- Providence St. Mary provided a free Postpartum Clinic for new parents and infants. In this ongoing program, parents can call the clinic nurse any time with questions and can visit as often as necessary. At the visits, the baby's health, bilirubin levels and weight are assessed, hearing is re-checked if needed, concerns are discussed, and the mother is screened for postpartum mood disorders. Giving new parents open access to see a medical professional so soon after the birth can ward off a myriad of problems before they become serious. For example, in 2006 before the clinic was launched, 16 babies had to be re-hospitalized for jaundice at Providence St. Mary. That number now averages around three a year.
- Providence St. Mary provided funding, furnishings and supplies to help an independent, non-profit group launch Walla Walla's first school-based clinic. *(Please see the column from our CEO to the left).*
- Providence St. Mary Medical Center staff prepared and served a Thanksgiving dinner at the YWCA shelter for abused women and children. Although Providence St. Mary also donates funds annually to help the abused women and children, the dinner is a direct personal expression of caring and compassion from the Providence staff to the residents, and has become an annual tradition.
- Providence St. Mary Medical Center provided funding and supplies to the SOS Clinic, a free clinic in Walla Walla that serves the poorest of the poor.
- After Walla Walla lost a publicly funded senior fall prevention program, Providence St. Mary Rehabilitation Services intensified their fall-prevention outreach efforts. Rehabilitation's efforts included a series of free clinics and screenings to help seniors and their caregivers identify risk factors and learn how to prevent falls and injuries.
- The Providence St. Mary Herring Guest House across the street from the medical center's campus offers home-like accommodations for Cancer Center guests and their family members from throughout the region. Guests pay just \$10 a night, and those who cannot afford the fee stay for free.

To see a story that reflects how Providence Health & Services is helping patients and the community in Walla Walla, Washington, visit <http://www.blog-providence.org/washington/smmc-2009-report>

For more information, contact us at kathleen.obenland@providence.org

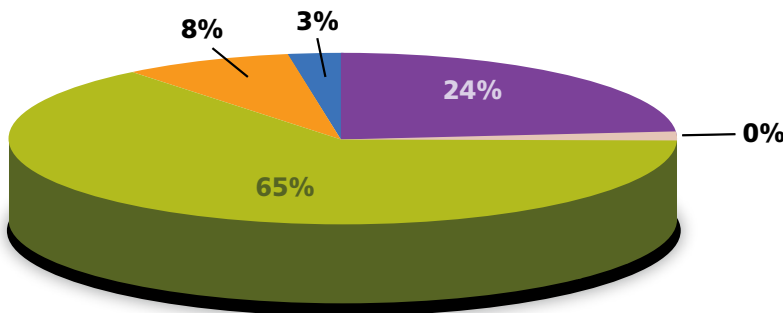
Financial Overview

	1 Free & Discounted Care for Those in Need	2 Subsidized Services Provided in Our Ministries	3 Unfunded Portion of Government-Sponsored Medical Care	4 Medical Education & Research	5 Community Programs & Services	Total Cost of Care & Services Donated in 2009
Total*	\$2,939,000	\$36,000	\$7,869,000	\$1,036,000	\$338,000	\$12,218,000

* Providence St. Mary Medical Center

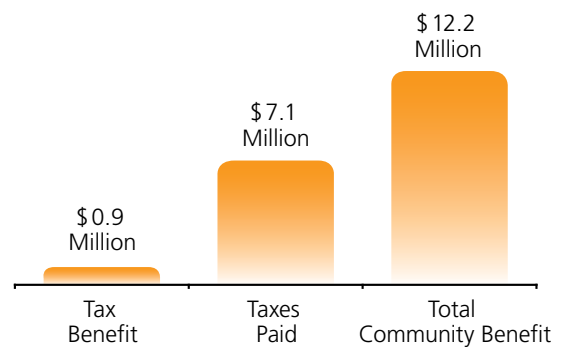
- 1 Financial assistance for the uninsured and others who cannot pay for their care
- 2 Clinical services provided despite a financial loss to meet a community need
- 3 The difference between cost of care and what is paid for by state and federal government – does not include Medicare
- 4 Subsidies for medical residency programs, nursing and other education and medical research
- 5 Cash gifts and in-kind donations, and free community services, such as patient education, health screenings, immunizations and support groups

2009 Community Benefit
(by percentage)

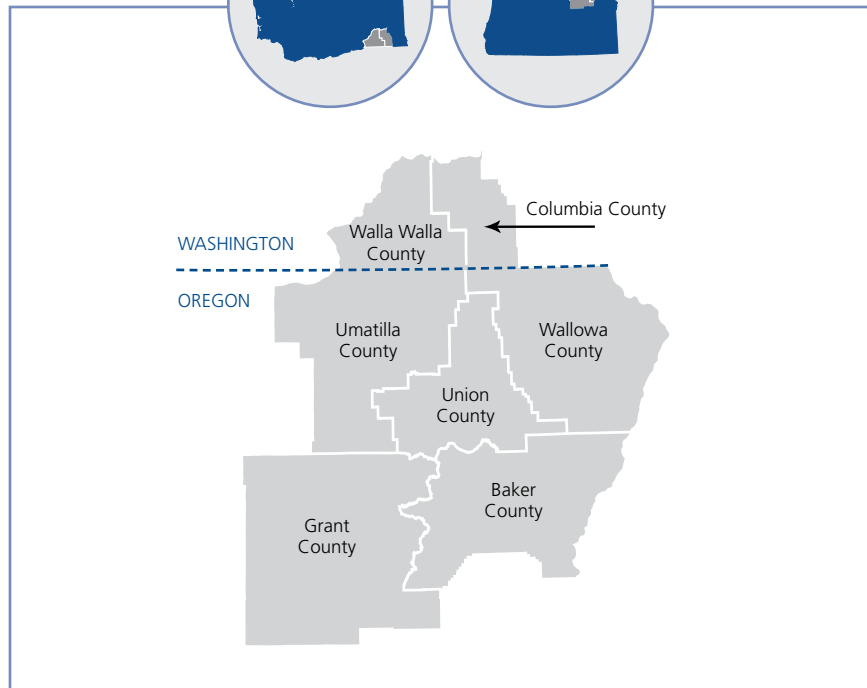
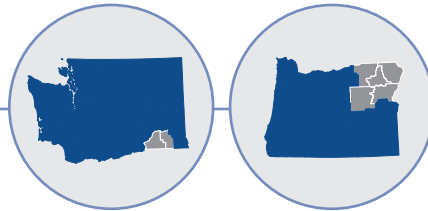


- Free & Discounted Care
- Subsidized Services
- Unfunded Portion of Government-Sponsored Medical Care
- Medical Education & Research
- Community Programs & Services

Tax Status Benefit



As a not-for-profit service organization, Providence St. Mary Medical Center received an estimated \$0.9 million in federal, state and local tax exemptions in 2009. In comparison, we gave back more than \$12.2 million to the communities we serve or nearly \$11.3 million in excess of our exemptions. In addition, there are taxes that we are not exempt from and we must pay as part of our normal course of operations, just like any other organization. These taxes totaled more than \$7.1 million in 2009 and include business and occupation taxes; taxes on non-exempt properties; and payroll and state taxes.



About Our Service Area

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